



THE HONG KONG
POLYTECHNIC UNIVERSITY
香港理工大學



PolyU Nursing Dialogue

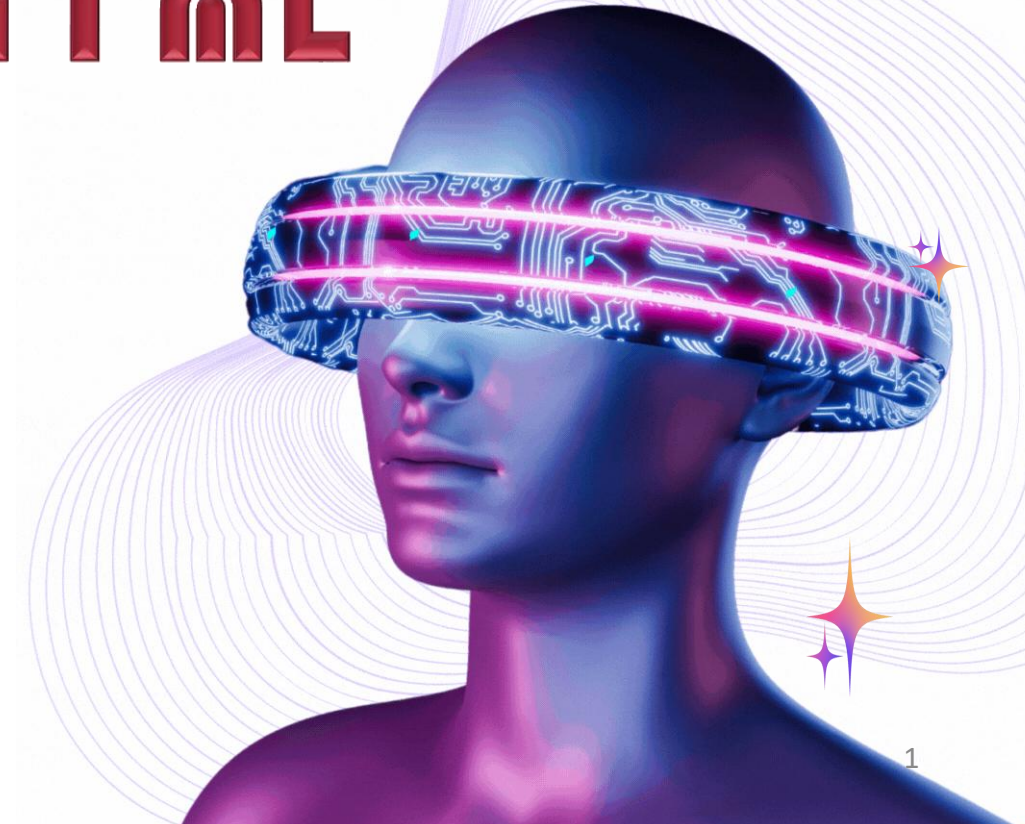
VIRTUAL HOSPITAL

Time to Revisit or
Time to Innovate?

Kitty CHAN

Associate Professor of Practice

24 October 2025



Virtual Hospital



POWERED BY
PolyU Tech

Multi-Patient Management
Multi-Task Multi-Pitfall



Virtual Hospital



Virtual Hospital: An Immersive Virtual Reality System For Nursing Education

The Hong Kong Polytechnic University

GOLD WINNER

for the category

Asia Award

The QS-Wharton Reimagine Education Awards celebrate the world's most successful educational innovations in learning outcomes and employment.

Nunzio Quacquarelli

Nunzio Quacquarelli
President,
QS Quacquarelli Symonds



HONG KONG
ICT AWARDS
2023 香港資訊及
通訊科技獎

*Smart People (Smart Education
and Learning) Award
Certificate of Merit*

Presented to

*The Hong Kong Polytechnic University /
Sengital Limited*

Mr. CHUA Hoi Wai, JP

Mr. CHUA Hoi Wai, JP
Chief Executive
The Hong Kong Council of Social Service
3 Nov 2023



2023 年度理大校長及醫療及社會科學院特設
PolyU President's Awards and FHSS Faculty

理大每年舉辦獎勵計劃以表彰員工的傑出成就和貢獻，其中校長特設傑出成就獎是大學層面的最高榮譽，設有不同組別包括教學、研究和學術活動、服務，以及知識轉移的個人和團隊獎項。衷心恭賀以下得獎者！

PolyU holds an international reputation for its high quality and contribution to society, and its prestigious accolades at the forefront of teaching, research, service and innovation.

校長及學院特設傑出教學成就獎 President's Awards and Faculty Awards in Teaching

組別 Category	得獎者 Awardee
團隊 Team	「虛擬醫院學習系統」"Virtual Hospital" 護理學院實務副教授陳玉儀博士(團隊領導)、副教授張 實務副教授黎錦雄先生 Dr Kitty Y. Chan, Associate Professor of Practice (Team Dr Kin Cheung, Associate Professor, Dr Justina Liu Yat-wa, Associate Professor, Dr Patrick Kor Pui-kin, Assistant Professor, Mr Timothy Lai Kam-hung, Associate Professor of Prac School of Nursing

Stepping Into Reality



The Power of Technology

Immersive Virtual Reality



The Power of Technology



The Power of Technology



Reality- Virtuality - SPEED LEAP

“Virtual Reality
I am coming!”



//
Wait a minute
Not so fast!
//



Reality- Virtuality Continuum

Visual Perception is Manipulated by:

1. Hearing	5. Sense Of Balance
2. Smelling	6. Body Sensation
3. Feeling	7. The Sensation Of Temperature
4. Touch Tactile Perception	8. The Sensation Of Pain

Reality- Virtuality Continuum

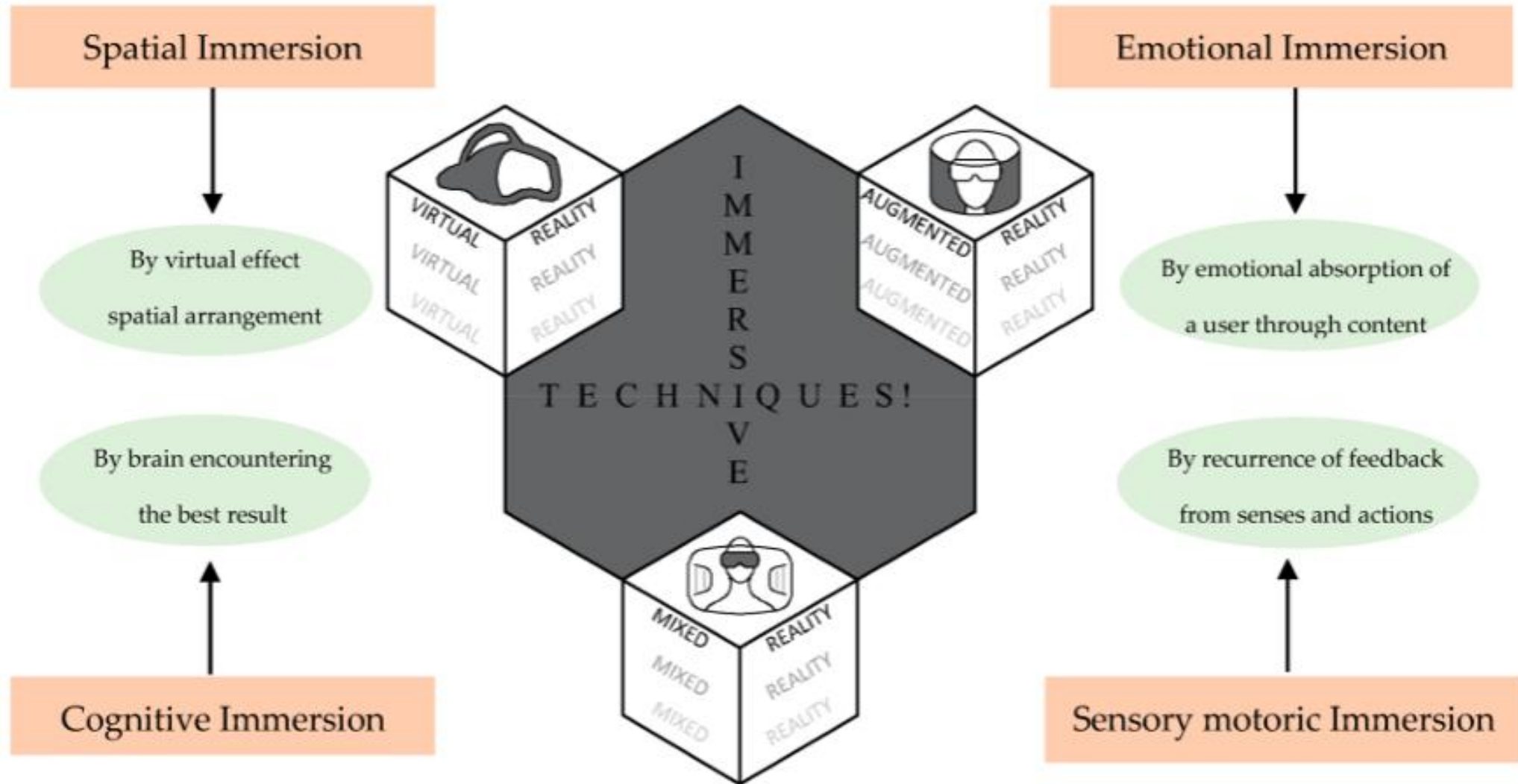


Figure 1. Major types of immersive techniques and immersion levels.

The Journey To Virtual Reality

Clinical Trial > J Clin Nurs. 2002 Jan;11(1):73-8. doi: 10.1046/j.1365-2702.2002.00561.x.

“VR Interactive”
Simulator

Learning intravenous cannulation: a comparison of the conventional method and the CathSim Intravenous Training System

Reznek et al. • VIRTUAL REALITY IV INSERTION



Figure 1. The user interfaces with CathSim via the AccuTouch device. In this figure, the user applies skin traction with her left hand and inserts the IV with her right. In addition to haptic feedback via the AccuTouch device, the user also receives visual feedback from the monitor and audio feedback from the speakers.

Abstract

Intravenous cannulation is a nursing procedure carried out in some clinical units that may induce trauma and discomfort. Nurses should be well prepared before practising the procedure with clients. Conventionally, a plastic arm was used for practice but, with innovative developments in technology, a computer program called the CathSim Intravenous Training System (CathSim ITS) is available for this purpose. This study was conducted to compare the effectiveness of learning using a plastic arm with the CathSim ITS. Twenty-eight nurses were divided into two groups and randomly assigned to the two different methods: plastic arm (control group) or CathSim ITS (experimental group). Both groups were provided with 1 hour of theory input and 2 hours of nursing laboratory work. When the nurses felt ready to practise on clients, their performances were assessed by researchers with an intravenous cannulation qualification using a validated checklist. Prior to the assessment, trait and state anxiety levels were measured using the State-Trait Anxiety Inventory (Hong Kong Chinese adaptation) to check whether anxiety would affect the performance. Following the assessment, a semi-structured interview was conducted to reveal my knowledge acquired through using the selected method. Both the control and CathSim ITS groups demonstrated a high success rate, scoring 100% and 92.86%, respectively, with their first client. The semi-structured interviews revealed that the CathSim ITS group appreciated several features of their assigned method. However, there is room for further development.

The Journey To Virtual Reality

Chow, M., Herold, D., Choo, T., & Chan, K. (2012). Extending the technology acceptance model to explore the intention to use Second Life for enhancing healthcare education. *Computers and Education*, 59(4), 1136-1144.



Fig. 1. A virtual classroom for learning rapid sequence intubation.



Fig. 2. A virtual ward for practising rapid sequence intubation.

Second life:
a screen-based VR simulation for skills training

The Journey To Virtual Reality

Computers & Education 59 (2012) 1136–1144



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Contents lists available at SciVerse ScienceDirect

Computers & Education

journal homepage: www.elsevier.com/locate/compedu



Chow, M., Herold, D., Choo, T., & Chan, K. (2012). Extending the technology acceptance model to explore the intention to use Second Life for enhancing healthcare education. *Computers and Education*, 59(4), 1136–1144.

Extending the technology acceptance model to explore the intention to use Second Life for enhancing healthcare education

Meyrick Chow^{a,*}, David Kurt Herold^{b,1}, Tat-Ming Choo^{c,2}, Kitty Chan^{a,3}

^a School of Nursing, The Hong Kong Polytechnic University, Hung Hom, Kowloon, Hong Kong

^b Department of Applied Social Sciences, The Hong Kong Polytechnic University, Hung Hom, Kowloon, Hong Kong

^c Adult Intensive Care Unit, Queen Mary Hospital, Pok Fu Lam, Hong Kong

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ABSTRACT

Learners need to have good reasons to engage and accept e-learning. They need to understand that unless they do, the outcomes will be less favourable. The technology acceptance model (TAM) is the most

The Journey To Virtual Reality

Procedural Skills

“



<http://www.fourd-simulator.com/>

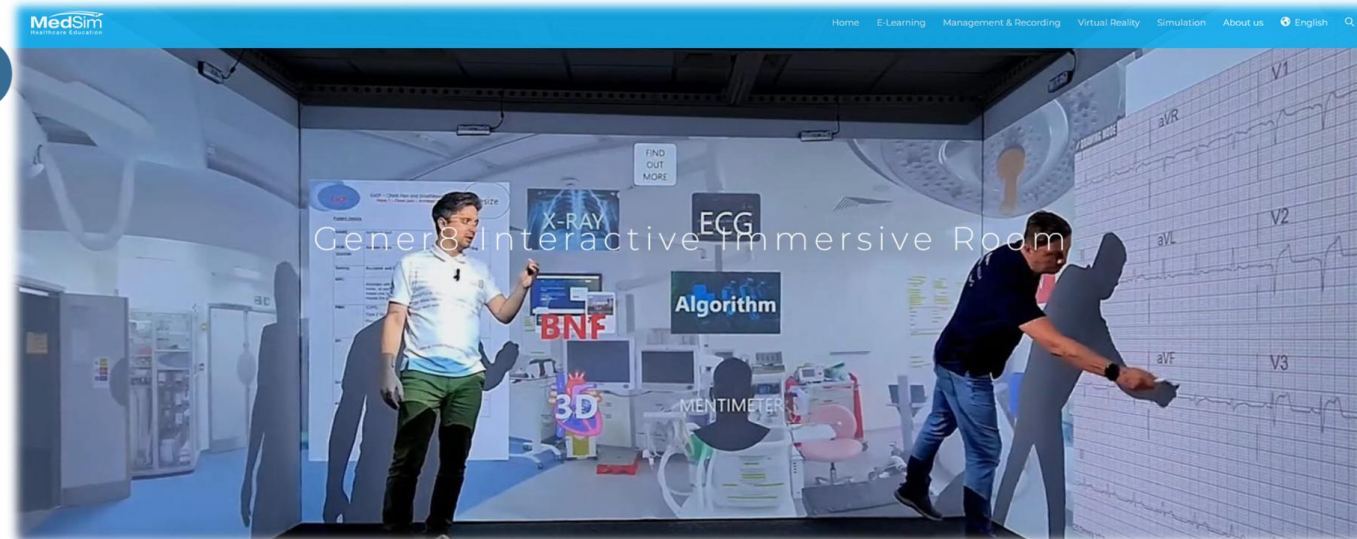
Knowledge Acquisition

“



<https://www.youtube.com/watch?v=LcD1VgOljLg>

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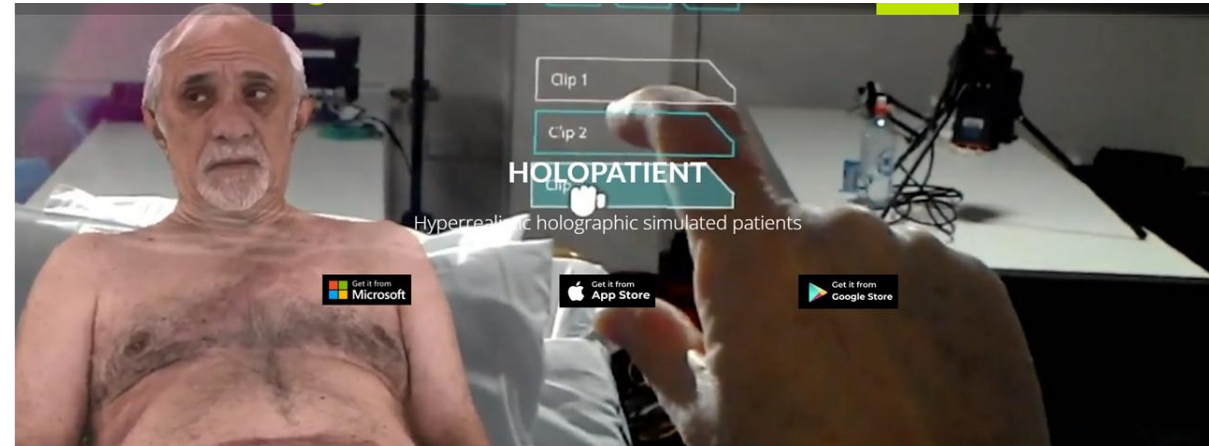


<https://medsimhealth.com/>

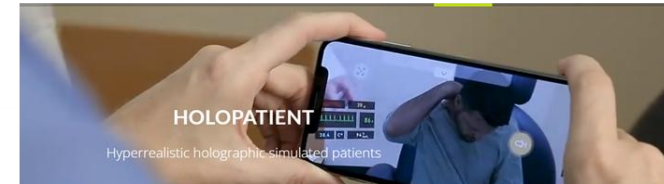
The Journey To Virtual Reality

Single Patient Management

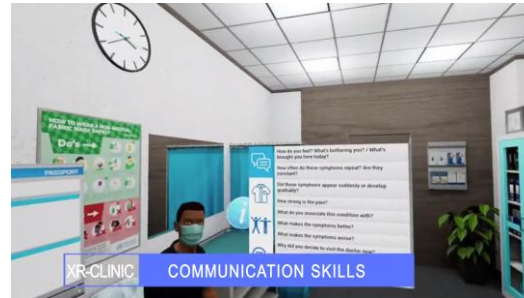
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<https://www.gigxr.com/holopatient/?cn-reloaded=1>



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<https://pdt.medicaexpo.com/pdt/medvr/xr-clinic/299050-244375.html>

Review

The Effects of Immersive Virtual Reality Applications on Enhancing the Learning Outcomes of Undergraduate Health Care Students: Systematic Review With Meta-synthesis

Justina Yat Wa Liu^{1,2}, PhD; Yue-Heng Yin³, PhD; Patrick Pui Kin Kor¹, PhD; Daphne Sze Ki Cheung¹, PhD; Ivy Yan Zhao¹, PhD; Shanshan Wang¹, PhD; Jing Jing Su¹, PhD; Martin Christensen¹, PhD; Stefanos Tyrovolas¹, PhD; Angela Y M Leung^{1,2}, PhD

¹School of Nursing, The Hong Kong Polytechnic University, Hong Kong, Hong Kong

²Research Institute for Smart Ageing, The Hong Kong Polytechnic University, Hong Kong, Hong Kong

³School of Nursing, Nanjing Medical University, Nanjing, China

Existing Evidence

Positive Learning Outcomes of IVR (Liu, et. al., 2023)

**Procedural
Skills**

**Theoretical
Knowledge**

**Learning
Experience**

Conclusions: This review found that undergraduate students had positive learning outcomes and experiences after engaging with IVR teaching, although the effects may be similar to those of other forms of virtual reality or conventional teaching methods.

Multi-Challenges in Clinical Practice

**Conventional
Lab Practice**



**High Fidelity
Simulations**



Hardware



**Procedural
Skills**



**Single Patient
Management**

Pedagogy

“Content”

Multi-Challenges in Clinical Practice



Multi-Challenges in Clinical Practice



Clinical Risks and Errors

Medication
Error

Miscommunication of
Clinical Information

Delay in Care
& Responses

Patient
Falls

Multi-Challenges in Clinical Practice

Multi-patient
Management



Multi-Challenges in Clinical Practice Deployment in Simulation Ward?



Multi-Challenges in Clinical Practice

Objectives of Virtual Hospital:
Enhancing Clinical Competence



**Decision
Making**



**Communication
Skills**

**Situation
Awareness**

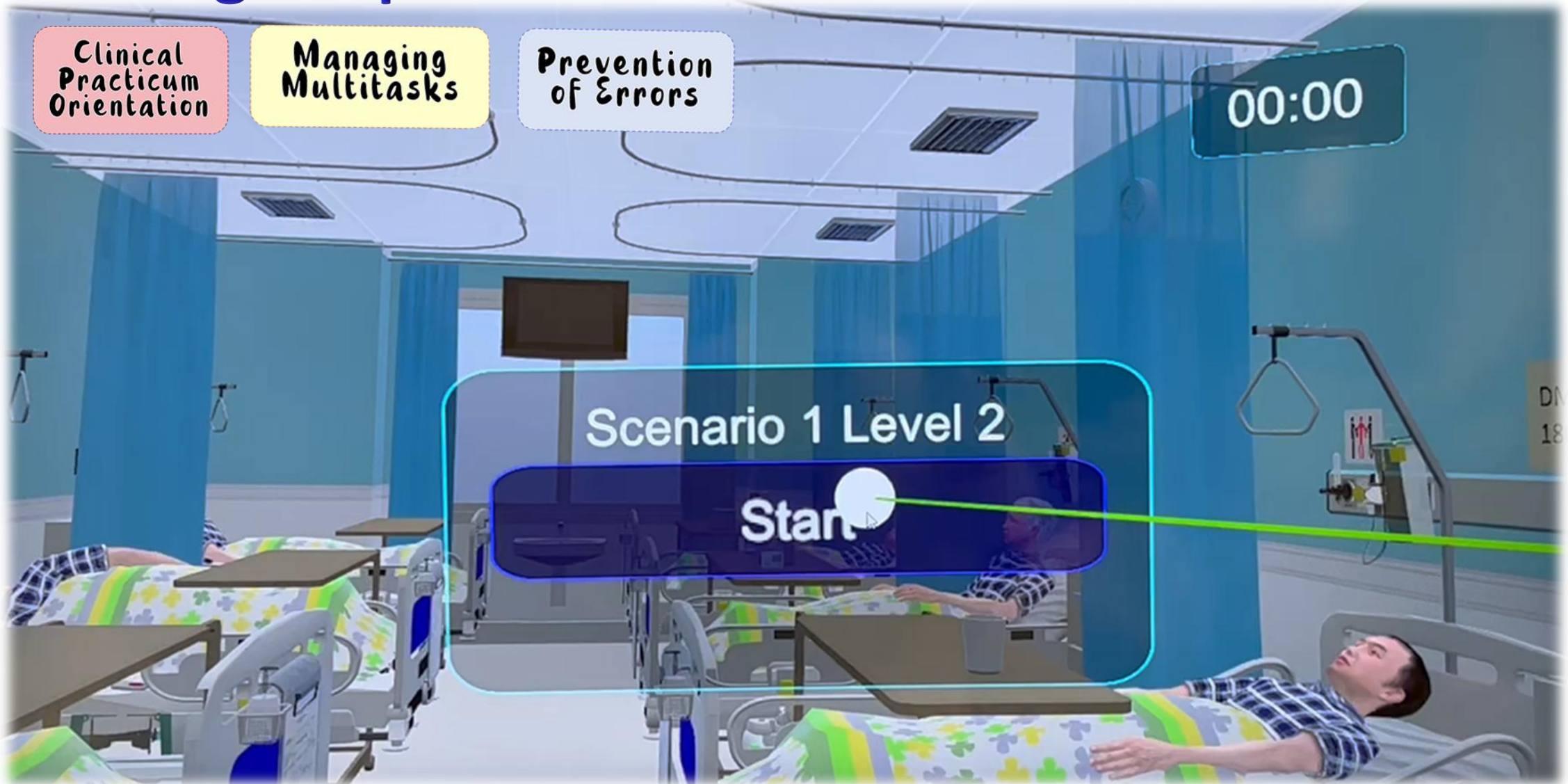


**Time Pressure
Management**



The Right Direction?!

Creating Unpredictable Scenarios

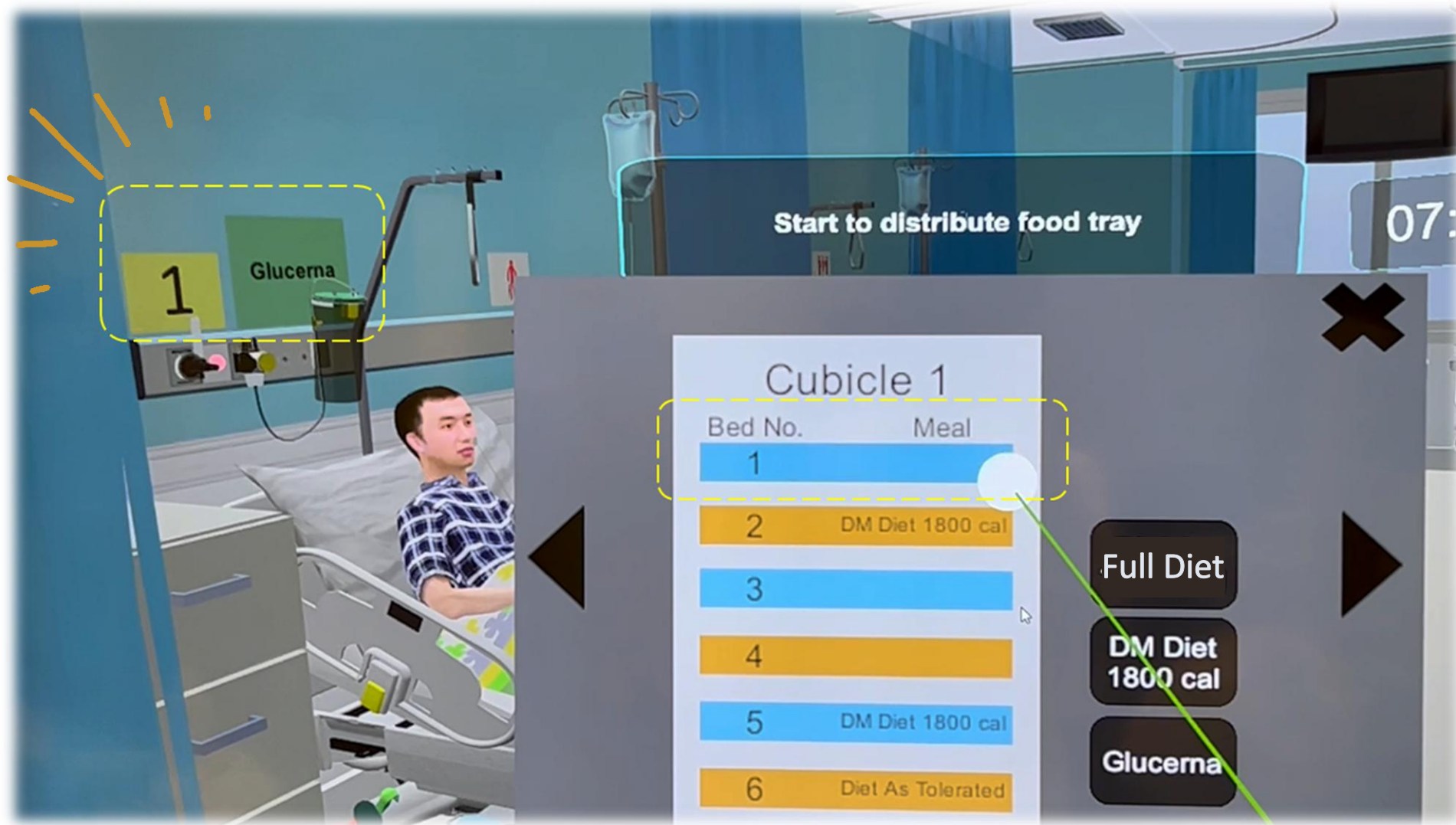


The Right Direction?! Creating Clinical Pitfalls

Clinical
Practicum
Orientation

Managing
Multitasks

Prevention
of Errors



The Right Direction?!

Creating Non-specific Health Issues

Potential
Heart Attack

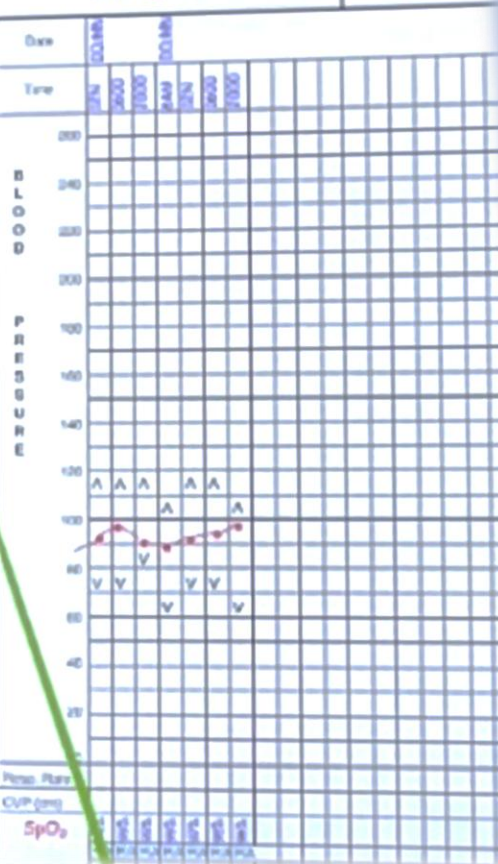
CHART

HISTORY

12 LEAD ECG

BLOOD PRESSURE CHART

BP/P QID



Check the patient chart

Blood Test

12 lead ECG



The Right Direction?!

Creating Interprofessional Contexts

Creating Peer-Led Learning Opportunities



The Right Direction?!

Creating The Sense of Empathy

Challenges
of Delirium

Figure 2. Scenarios simulating the hallucinations experienced by older adults with delirium.

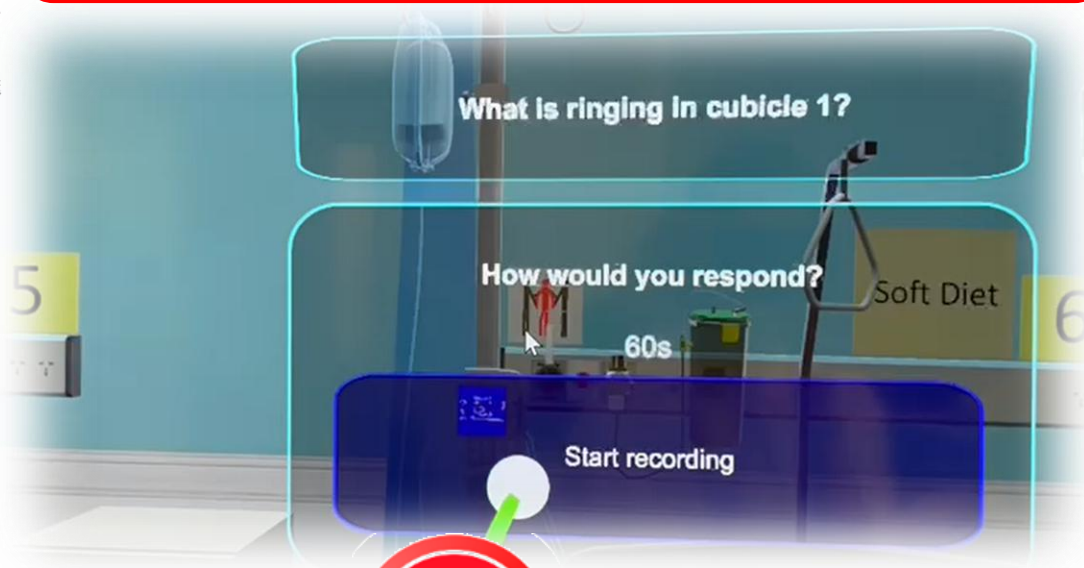


(Liu, et. al, 2024)

The Right Direction?!



Interactive Approach



Voice Recording



Identify Immediate Responses



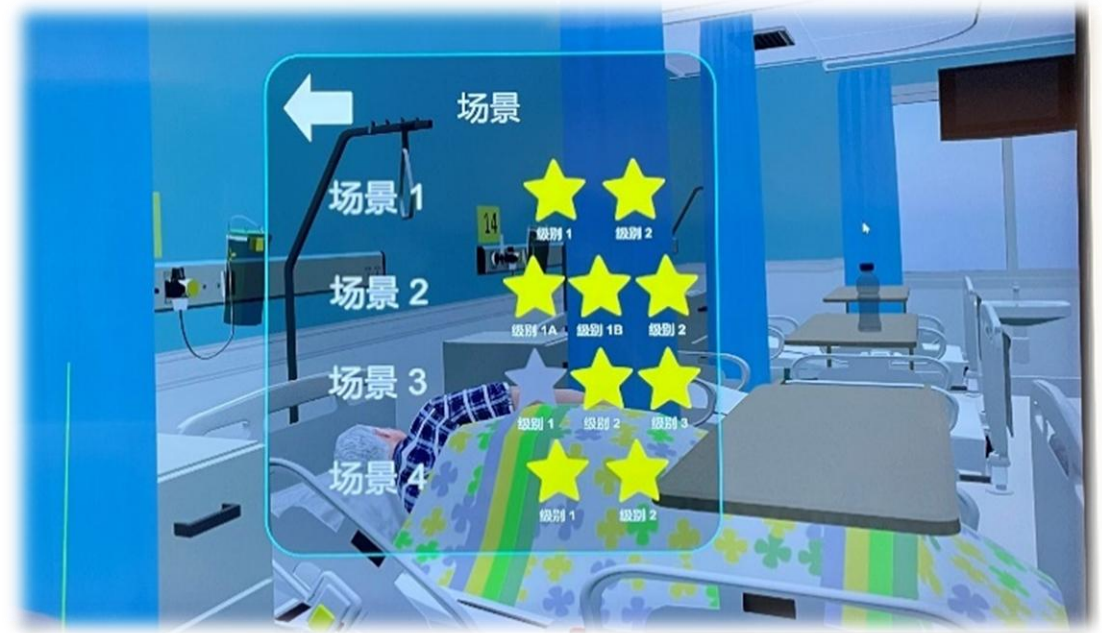
Multiple Choice Questions

Reconsider & Reflect

The Right Direction?!



Gaming Approach

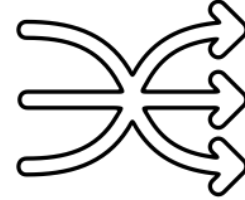


The Right Direction?!

“Content”

6

Scenarios

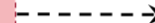


Distinct Levels
of Progression

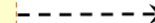
Simple to Complex



Clinical
Practicum
Orientation



Managing
Multitasks

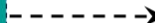


Prevention
of Errors

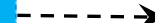
Single Profession to
Inter-Profession



Potential
Heart Attack



Neurological
Assessments



Fall
Risks

Professional
Perspective to
Patient's Perspective



Challenges
of Delirium

The Right Direction?!

Multiplayers



Evidence-Driven Momentum

Clinical
Practicum
Orientation

Managing
Multitasks

Prevention
of Errors

High Satisfaction



Versatile

Stimulating

Realistic



Promote Self-Confidence

Decision
Making

Situation
Awareness
& Vigilance

Communication
& Interaction

Phase 1: Cross-sectional Survey

Evidence-Driven Momentum

Clinical
Practicum
Orientation

Managing
Multitasks

Prevention
of Errors

How does VR training influence your learning experience?

Immersing in a High-Stress Time Critical Environment

“ I heard an alarm go off and it made me **feel very nervous**

“ We have to **be highly alert** because things would not happen as planned

Debriefing Discussion

Evidence-Driven Momentum

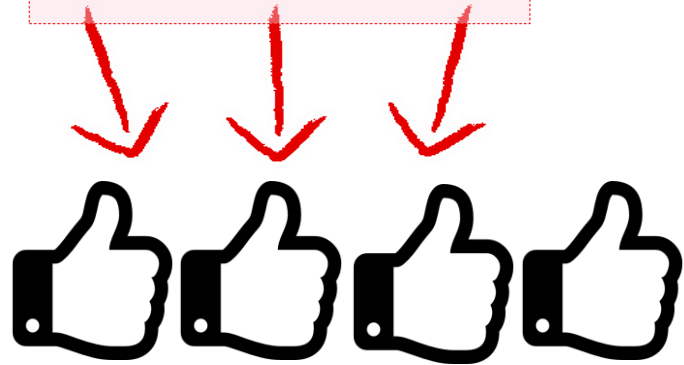
Potential
Heart Attack

Significantly Higher Scores

Virtual
Hospital

vs

High Fidelity
SIM



Situation
Awareness
& Vigilance

Decision
Making

Communication
& Interaction

Phase 2: Waitlist Control

Evidence-Driven Momentum

Potential
Heart Attack

How does VR training impact your learning experience?

Cultivating a Sense of Alertness

☺☺ I feel a sense of **tension** and **urgency** and becoming aware of the clinical situation

Cultivating Clinical Reasoning

☺☺ I learned to **prioritise** and make the **right decisions** when having to handle unexpected incidents

Evidence-Driven Momentum

Neurological
Assessments

Team-based Learning Impact



Quality
of
Learning

Clinical
Reasoning
Ability

Professional
Development

High Satisfaction



Phase 3: Survey & Narrative Reply

Nursing & Radiography

The Effects of Immersive Virtual Reality–Assisted Experiential Learning on Enhancing Empathy in Undergraduate Health Care Students Toward Older Adults With Cognitive Impairment: Multiple-Methods Study

Justina Yat Wa Liu^{1,2}, PhD; Pui Ying Mak¹, BSc; Kitty Chan¹, PhD; Daphne Sze Ki Cheung^{1,2}, PhD; Kin Cheung¹, PhD; Kenneth N K Fong³, PhD; Patrick Pui Kin Kor¹, PhD; Timothy Kam Hung Lai¹, MSc; Tulio Maximo⁴, PhD

¹School of Nursing, The Hong Kong Polytechnic University, Hong Kong, China (Hong Kong)

²Research Institute for Smart Ageing, The Hong Kong Polytechnic University, Hong Kong, China (Hong Kong)

³Department of Rehabilitation Sciences, The Hong Kong Polytechnic University, Hong Kong, China (Hong Kong)

⁴School of Design, The Hong Kong Polytechnic University, Hong Kong, China (Hong Kong)

Evidence-Driven Momentum

Challenges
of Delirium

The Effects of IVR-assisted Experiential Learning on Enhancing Empathy in Healthcare Undergraduate Students towards Older Adults with Cognitive Impairment: Multiple-Methods Study

(Liu, et. al, 2024) JMIR Medical Education



Empathy



High Satisfaction

High Self-Confidence

Revisit? Innovate?



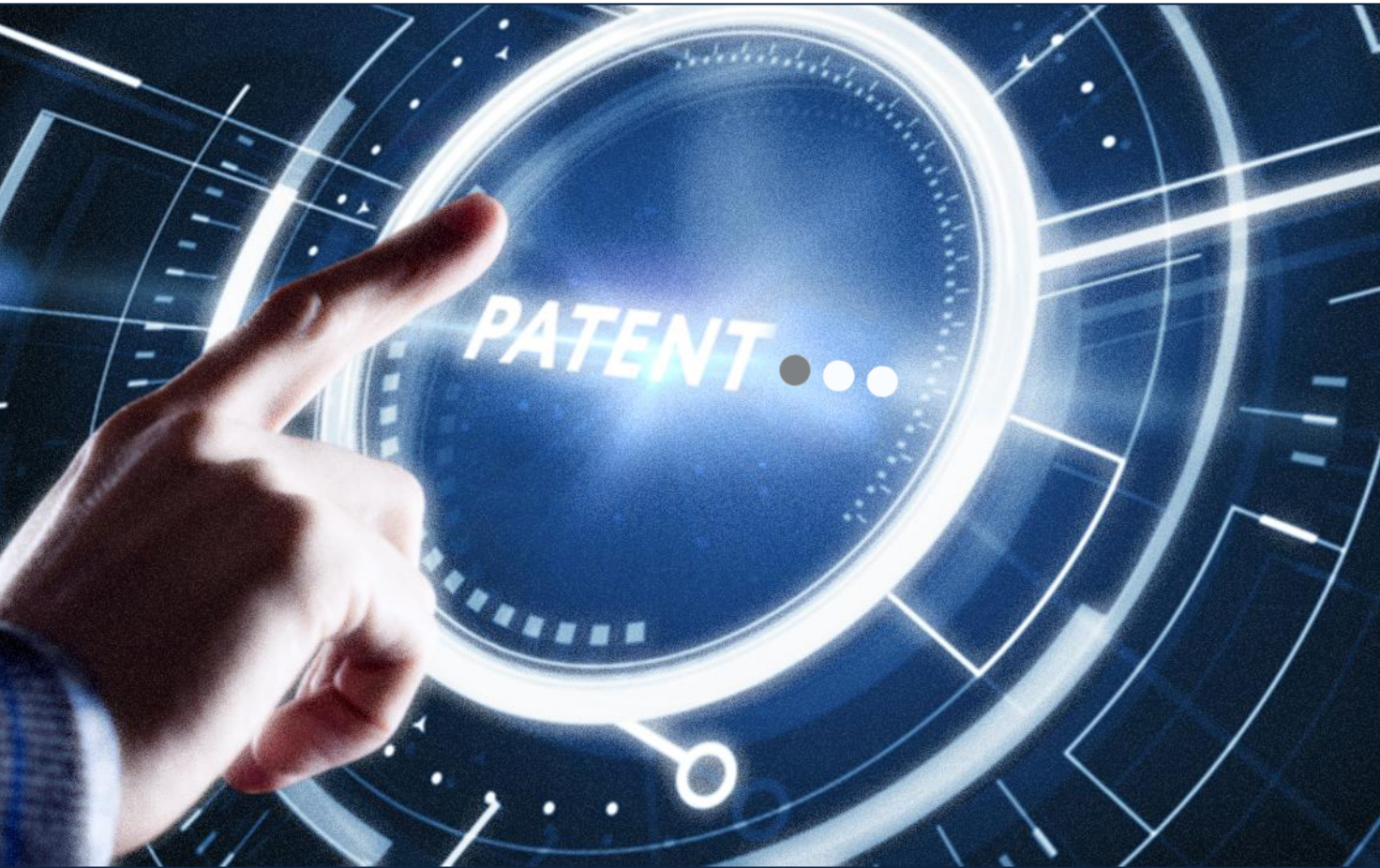
Revisit? Innovate?

Student Satisfaction



Revisit? Innovate?

Knowledge Transfer



HK short-term patent HK30083446

Revisit? Innovate?

Integration to the Curriculum

Pre-Clinical Activity

Subject-based Activity



Revisit? Innovate?



Revisit? Innovate?

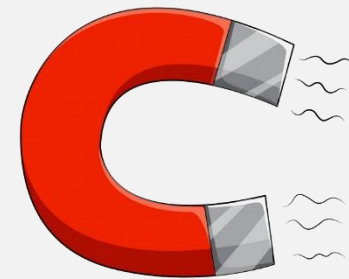
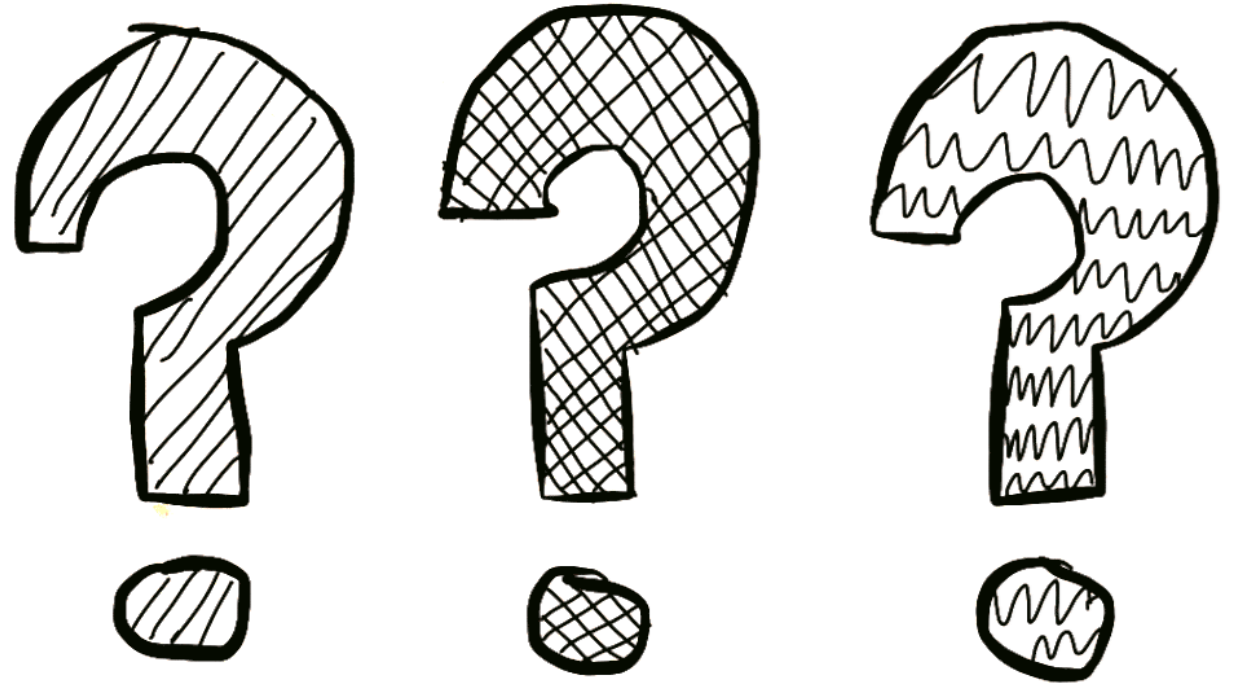


Revisit? Innovate?



Revisit? Innovate?

**Clinical
Learning
Outcomes**



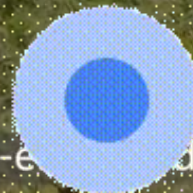
**Multi-sites
Studies**

Revisit? Innovate?

CO-CREATING TECH-ENHANCED HEALTHCARE EDUCATION

Interprofessional and Student-Staff Synergy

through technology-enhanced education,



Revisit? Innovate?

A Critical Mass for Innovative Teaching



Revisit? Innovate?



TO INFINITY &
BEYONDS

VIRTUAL HOSPITAL

Engage to Learn Empower to Succeed



THANK YOU!