

Personal Information Collection Statement (PICS)

This is a personal information collection statement under the Personal Data (Privacy) Ordinance (“the Ordinance”).

1. Purpose of Collection

The personal data provided by you to Service-Learning and Leadership Office of The Hong Kong Polytechnic University (“PolyU”) will be collected, retained, processed, used and transferred (within or outside of Hong Kong) for the following purposes:

- Processing your inquiries, application, registration or request for services, activities and facilities;
- Facilitating communications with you;
- Facilitating implementation of PolyU’s policies and procedures, and monitoring compliance with the same;
- Enabling PolyU to comply with any applicable procedures, laws, regulations or court orders (in each case whether in Hong Kong or overseas), any requests by government, statutory, regulatory or law enforcement authority, and valid legal processes, ordinances obligations;
- Conducting quality assurance, surveys and review, statistical analysis, and research; and
- Other purposes directly relating to any of the above.

2. You are required to provide your personal data, other than those items indicated as optional. Failure to provide such data may lead to inability to process your application, registration or request for services, activities and facilities, or maintain contact with you.

3. Disclosure and Transfer of Personal Data

PolyU will keep your personal data confidential and only authorized members will have access to and handle your personal data. PolyU may disclose or transfer your personal data to service providers and contractors engaged in activities on behalf of PolyU within or outside Hong Kong solely for the purposes set out in paragraph 1 above.

PolyU may also disclose your personal data when authorized or required by law and in response to requests from law enforcement agencies, government departments or regulatory authorities, or where required to protect PolyU’s rights or properties.

4. Access and Correction of Personal Data

You have the right to request for access and correction of your personal data held by PolyU. Any data access and correction request according to the Ordinance should be made in writing to the Departmental Personal Data Officer of Service-Learning and Leadership Office at Room TU428, 4/F, Core T, The Hong Kong Polytechnic University, Hung Hom, Kowloon, Hong Kong or by email at slo.info@polyu.edu.hk. A fee may be imposed for processing your data access request.

5. Security, Accuracy and Retention of your Personal Data

PolyU takes reasonable precautions to prevent the loss, misappropriation, unauthorized access or destruction of your data. PolyU also takes reasonable steps to ensure that all personal data held by it is accurate, complete, correct and reliable for the intended use.

Your personal data will be retained by PolyU according to its policy on retention of data and records.

6. Privacy Policy Statement

You may refer to https://www.polyu.edu.hk/web/en/privacy_policy_statement/ for the Privacy Policy Statement of PolyU.