



THE HONG KONG
POLYTECHNIC UNIVERSITY
香港理工大學



Student Affairs Office
學生事務處

Pre-Departure Notes for Non-Local Undergraduate Students 2025/26



Before
departure



Stay
connected
with us



Upon
arrival



Before departure

1

Travel Documents, Student Visa & No Objection Letter (for non-local student legal employment)

- Please make sure that you have already received your Student Visa, and valid travel documents (e.g. passport or the Exit-entry Permit for Travelling to and from Hong Kong and Macao [往來港澳通行證]).
- Eligible non-local students will be notified individually by Immigration Department with a “**No Objection Letter**” (NOL) upon approval of entry applications for legal employment during their studies in HK.

2

Important points to note when traveling to HK

- Schedule your transportation arrangements once you have obtained your student visa.
- **Purchase travel insurance** for your trip to Hong Kong on your own, if applicable.



While you will be covered by the basic insurance coverage (Group Personal Accident Insurance) for joining PolyU activities during your stay in Hong Kong, please arrange Group Medical (GM) Insurance on your own, if needed. You may reference to **Register of Licensed Insurance Intermediaries** when sourcing.



3

Accommodations at halls



Earliest Check-in Date: 25 August 2025 (Monday)

- The Hall Administration of Student Halls will send you the hall application result with the check-in procedures in early August.
- Students may check-in to the Student Halls only after the completion of Academic Registry's programme registration.
- Students should make their own accommodation arrangements for the period before the scheduled check-in date.
- The check-in counter operates from 9.30 am to 9.30 pm. To better manage the check-in arrangement, students are encouraged to arrive before 9.00 pm.
- Late check-in after 11.00 pm will generally not be considered. For students who need to check-in after 11.00 pm, please email the Hall Administration and attach a copy of their inbound travel tickets at least 3 working days prior to their arrival in Hong Kong for consideration.

Contact information of Hall Administration:

Hung Hom Halls



852-3159 0000



student.halls@polyu.edu.hk

Homantin Halls



852-3996 2000



homantin.halls@polyu.edu.hk



- Valid travel documents
- Student visa
- No Objection Letter (NOL)
- Residential address proof in your home country (e.g. letters from government departments, statements by banks) (optional)
- Medical records, if applicable
- Documents with details of your insurance policy issued in your home country, if applicable
- Photocopies of the aforementioned documents
- 5 copies of your passport photos (optional)

4

Packing checklist



16

- Your own beddings (e.g. pillow covers and quilt) for hall residences
- Cold resistant clothes
- Shower proof jacket
- You can expect sunny and comfortable temperatures in November and December; occasional cold fronts with temperatures may drop below 10 °C in urban areas in January and February; occasional mist and showers in March and April.
- Tropical cyclones of different intensities may strike Hong Kong in May to November.
- There is no heating system in Hong Kong while air-conditioning is common within PolyU campus and most buildings around Hong Kong.



Check the weather details on **The Hong Kong Observatory** website and pack clothes accordingly.



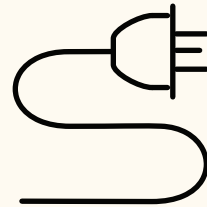
- Initial petty cash
- Credit cards



- Please check if your credit card can be used in Hong Kong and if any additional charges will apply to cash withdrawal at ATM machines, etc.
- **Cost of living references**
- **Understanding HK currency**



- The standard electrical voltage is 220 volts and 13A 3-pin flat top plugs are used in Hong Kong.
- Only qualified convertor plugs are allowed in the Halls.



- Convertor plugs



- First-aid and medicine you need to take regularly
- Your own laptop (Free Wi-Fi services are available in halls and campus areas for PolyU students)
- One set of clothing or dress that is particular to your cultural or ethnic heritage (for certain events at PolyU that celebrates specific cultures)

5 Programme registration

- You should have received an e-mail/SMS on the offer. You can then have access to your application and check the online “Notice of Offer”.
- Please refer to the Registration Procedures stated on your online “Notice of Offer” for programme registration and you will get your Student Number afterwards.



Complete Programme Registration as soon as possible according to the schedule.

6 PolyU Student NetID registration

- After completing the programme registration, use your Student Number to **register your PolyU Student NetID**.
- Your Student NetID allows you to access PolyU online facilities and services including University Portal, student email account, etc.
- All students must complete the **Online Survey(s) and the Mandatory Online Training Modules on Preventing Sexual Harassment and Anti-deception** in eAdmissions before collecting your Student ID Card.

Upon arrival



1

Mass check-in



**25 & 26 August 2025
(Monday & Tuesday)
9.00am to 6.00pm**



Hung Hom and Homantin halls

- To greet new residents and facilitate the check-in process, mass check-in will be arranged at both halls.
 - One-stop service for hall check-in and campus life promotion
 - Hall visit for visitors of new non-local hall residents
- You are advised to arrive at halls on this day to interact with staff from Student Affairs Office and upper-class students while the check-in can still be done after these days.

Please refer to the email that will be sent to you later.



2

Getting to halls



Hung Hom Halls

九龍紅磡紅荔道 1 號

1 Hung Lai Road, Hung Hom, Kowloon

Location & Map

Suggested routes



By Mass Transit Railway (MTR) (around 50 minutes for whole journey)

- Take "Airport Express" from Airport Station to Tsing Yi Station and interchange to "Tung Chung Line" (towards Hong Kong) at platform 4 to Nam Cheong Station
- At Nam Cheong Station, head to platform 2 and take the "Tuen Ma Line" (towards Wu Kai Sha) to Hung Hom Station
- Get off from Hung Hom Station and walk to Hung Hom Halls

From Airport



By bus (around 85 minutes for whole journey)

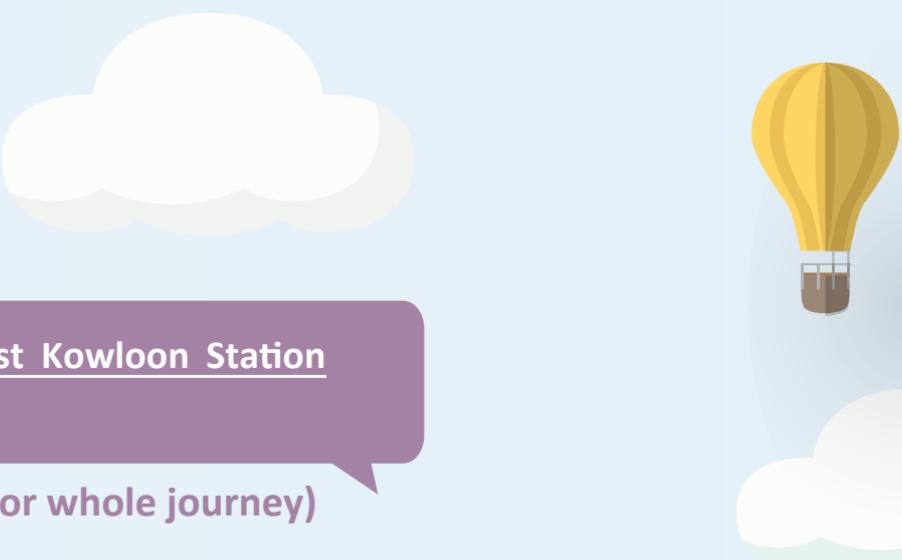
- Take Cityflyer route A21 at Airport (Ground Transportation Centre) and get off at Hung Hom Station bus stop
- Walk to Hung Hom Halls



By taxi (around 40 minutes)

- Take urban taxis (red) and drop off at Hung Hom Halls





From Hong Kong West Kowloon Station
(High Speed Rail)

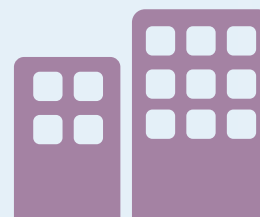
(around 20 minutes for whole journey)

- Walk from Hong Kong West Kowloon Station to Austin Station
- Take MTR "Tuen Ma Line" (towards Wu Kai Sha) from Austin Station to Hung Hom Station
- Walk to Hung Hom Halls



From the nearest MTR station

- Get off from Whampoa Station (Exit B) and head to Dock Street, walk through Po Loi Street to Student Halls (around 8 minutes)
- Get off from Hung Hom Station (Exit B1) and walk through the footbridge via Royal Peninsula to Hung Hom Halls (around 8 minutes)





Homantin Halls

九龍何文田佛光街 15 號

15 Fat Kwong Street, Homantin, Kowloon



Location & Map



By MTR

(around 50 minutes for whole journey)

- Take "Airport Express" from Airport Station to Tsing Yi Station
- At Tsing Yi Station, take the "Tung Chung Line" (towards Hong Kong) at platform 4 to Nam Cheong Station
- Interchange at Nam Cheong Station platform 2 and take "Tuen Ma Line" (towards Wu Kai Sha) to Ho Man Tin Station
- Walk to Homantin Halls

Suggested routes

From Airport



By taxi

(around 40 minutes)

- Take urban taxis (red) and drop off at Homantin Halls



From Hong Kong West Kowloon Station (High Speed Rail)

(around 20 minutes for whole journey)

- Walk from Hong Kong West Kowloon Station to Austin Station
- Take MTR "Tuen Ma Line" (towards Wu Kai Sha) from Austin Station to Ho Man Tin Station
- Walk to Homantin Halls



Supplementary information

Hong Kong eTransport web page

Provides one-stop service of point-to-point public transport route enquiry for pre-trip planning.

Google Map

You can find your location and point-to-point route.

3

Getting to PolyU

- PolyU locates in the city centre, check out **how** to get there.

- **Campus map and surroundings**
- **Campus environment**
- **Virtual Campus Tour**

- At the campus entrance gate, scan the QR code that you received after booking the Student ID Card collection timeslot for first-time campus access.

4

Getting Student ID Card



21 August - 1 September 2025 (Monday- Friday)



**Rm VS012, Fong Shu Chuen Hall, G/F, Block VS,
The Hong Kong Polytechnic University**

5 Orientation

- To allow all non-local freshmen to get familiar with the University and Hong Kong, a mandatory information session will be arranged for you.

- Useful tips on campus life
- Essential information related to living in Hong Kong



29 August 2025 (Friday)
3.30pm (Hong Kong Time)



Jockey Club Auditorium
The Hong Kong Polytechnic University

Orientation week important dates at a glance

25 & 26 Aug (Mon & Tue)	Mass check-in
27 Aug (Wed)	President's Welcome
28 Aug (Thu)	Welcome Day (including Campus Hunt) Orientation Showcase
29 Aug (Fri)	Info Session for UG & Exchange Students
29 - 31 Aug (Fri - Sun)	Hung Hom Hall Ocamp
1 Sep (Mon)	Semester commences (Academic Calendar 2025/26)
5 - 7 Sep (Fri - Sun)	Homantin Hall Ocamp
8 Sep (Mon)	Survival Cantonese for English Speakers

The above activities are subject to change. Please refer to the emails for details in due course.

6 Getting an Octopus card

- Octopus is a contactless payment tool which is easy to use, you can use it for public transport, shopping and more.
- You can get an Octopus at MTR Customer Service Centres.



*Full-time students under the age of 25 can apply for a Personalised Octopus with "Student Status" to enjoy **concessionary fares** for most public transportation. The **Application form** will be available on the MTR website in early September.*

7 Purchasing pre-paid SIM card

- You can visit the stores of mobile network operators to purchase a SIM card for your mobile phone or subscribe to a monthly mobile service plan once you are settled.
- If you purchase SIM card issued by telecommunications service providers in Hong Kong, you have to complete real-name registration with your own **original identity document** so as to activate the card.
- The registration is easy and fast, you can refer to the **general registration steps** section and the **weblinks** by telecommunications service providers.

- According to the Registration of Persons Ordinance, persons aged 11 or over and has been permitted to stay in Hong Kong for more than 180 days must register for a Hong Kong Identity Card (HKID card) within 30 days of arrival.

- You are advised to make an appointment 96 working days in advance through the **Online Appointment Booking System** before visiting **Registration of Persons Offices** for services. Please bring along the **documents** to support your application.

- Once you get the HKID card, you are entitled to use the government medical services at local rates. You are required to carry your HKID card **at all times**.

8 Applying for Hong Kong Identity Card

9 Opening bank account

- You may receive fees refund, scholarship and other payments from the University from time to time. You need to have a local bank account number because all such payments will be arranged through the bank's auto-pay service.
- Opening local Hong Kong Dollar bank accounts is free. Please check the **documents** needed.



**Important information for Minors
(under 18 years of age)**

Stay connected with us

Vibrant U-life is waiting for you, and we are here to support you and enrich your experience and learning throughout your studies at PolyU!

Non-local Student Services Team



(852) 2766 5408



nls.services@polyu.edu.hk



Non-local Student Services Team, Student Resources and Support Section,
Student Affairs Office



QT308, 3/F, Chow Yei Ching Building, (Entrance at Core T),
The Hong Kong Polytechnic University



polyu.nlss

Official iPolyU app

Provides up-to-date information on the University programmes, library and catering facilities, news and events, contact numbers or emails, as well as quick access to the PolyU and departmental websites, PolyU App Centre, etc.

Peer Support Services

We are here to facilitate your adaption to University life at PolyU and Hong Kong!

Our senior students will be your guides. You can enjoy vibrant integration activities together and meet new friends from different study years across the PolyU Community!

Host Family Scheme

Receive care and support from a local host family. Join and experience family life, local cultures, ideas and values in Hong Kong.

Non-local Student Associations (2025/2026)

- Chinese Mainland Student Association (CMSA)



WeChat ID: PolyUSAOCMSA

- Indonesian Student Association (IDSA)



- International Student Association (ISA)



- Korean Student Association (KSA)



- Malaysian Student Association (MSA)



- Qazaq Student Association (QSA)



- South Asian Society (SAS)



- Taiwanese Student Association (TSA)



Useful information

- Emergency contact: 999 (The Police, Fire Services Department or ambulance services)
- Anti-Scam Helpline: 18222
- List of Consulates in Hong Kong**
- If you choose to live outside of Student Halls, please refer to **Off-Campus Accommodation Information**.
- Public transport app QR code

- **MTR Mobile**

MTR is a heavily patronized railway network consisting of 10 local lines. By choosing the origin and destination stations in the app, it provides you route suggestions to better plan your journey.



For Android



For iOS

- **APP 1933 – KMB/LWB (Bus)**

A smartphone app of KMB, which is a company that offers bus services in both Kowloon, the New Territories and cross-harbour, provides you tailor-made information list of bus routes as well as their estimated arrival time.



For Android



For iOS

- **Citybus (Bus)**

The mobile app of Citybus offers precise route suggestions and information for passengers.



For Android



For iOS

(Updated as of July 2025)

Prepared by Non-local Student Services Team, Student Resources and Support Section, Student Affairs Office.

This Pre-departure Notes is for your reference only, please contact relevant parties for the latest information.