



Pre-Departure Notes for Exchange Students 2025/26

















# Before departure

 Please make sure that you have already received your Student Visa, and valid travel documents (e.g. passport or the Exit-entry Permit for Travelling to and from Hong Kong and Macao [往來港澳通行證]). Travel
Documents &
Student Visa

2
Important points
to note when
traveling to HK

- Schedule your transportation arrangements once you have obtained your student visa.
- Please login to the online application portal and submit your pre-departure details to Global Engagement Office.
- Purchase travel insurance for your trip to Hong Kong on your own, if applicable.



While you will be covered by the basic insurance coverage (Group Personal Accident Insurance) for joining PolyU activities during your stay in Hong Kong, please arrange Group Medical (GM) Insurance on your own, if needed. You may reference to Register of Licensed Insurance Intermediaries when sourcing.





#### Earliest Check-in Date: 26 August 2025 (Tuesday)

- The Hall Administration of Student Halls will send you the hall application result with the check-in procedures in due course.
- Students should make their own accommodation arrangements for the period before the scheduled check-in date.
- The check-in counter operates from 9.30 am to 9.30 pm. To better manage the check-in arrangement, students are encouraged to arrive before 9.00 pm.
- Late check-in after 11.00 pm will generally not be considered. For students who need to check-in after 11.00 pm, please email the Hall Administration and attach a copy of their inbound travel tickets at least 3 working days prior to their arrival in Hong Kong for consideration.

Contact information of Hall Administration:

#### **Hung Hom Halls**



852-3159 0000



student.halls@polyu.edu.hk





- Valid travel documents
- Student visa
- Residential address proof in your home country (e.g. letters from government departments, statements by banks) (optional)
- Medical records, if applicable
- Documents with details of your insurance policy issued in your home country, if applicable
- Photocopies of the aforementioned documents
- 5 copies of your passport photos (optional)

4 Packing checklist





- Your own beddings (e.g. pillow covers and quilt) for hall residences
- Cold resistant clothes
- Shower proof jacket
- You can expect sunny and comfortable temperatures in November and December; occasional cold fronts with temperatures may drop below 10 °C in urban areas in January and February; occasional mist and showers in March and April.
- Tropical cyclones of different intensities may strike Hong Kong in May to November.
- There is no heating system in Hong Kong while air-conditioning is common within PolyU campus and most buildings around Hong Kong.



Check the weather details on **The Hong Kong Observatory** website and pack clothes accordingly.





- Initial petty cash
- Credit cards

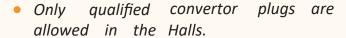
- Please check if your credit card can be used in Hong Kong and if any additional charges will apply to cash withdrawal at ATM machines, etc.
- Cost of living references

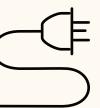
Understanding HK currency



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The standard electrical voltage is 220 volts and 13A 3-pin flat top plugs are used in Hong Kong.







Convertor plugs





- First-aid and medicine you need to take regularly
- Your own laptop (Free Wi-Fi services are available in halls and campus areas for PolyU students)

 One set of clothing or dress that is particular to your cultural or ethnic heritage (for certain events at PolyU that celebrates specific cultures)

# 5 PolyU Student NetID registration

- After completing the programme registration, use your Student Number to register your PolyU Student NetID.
- Your Student NetID allows you to access PolyU online facilities and services including University Portal, student email account, etc.
- All students must complete the Online Survey(s) and the Mandatory Online Training Modules on Preventing Sexual Harassment and Anti-deception in eAdmissions before collecting your Student ID Card.



# Upon arrival





26 August 2025 (Tuesday) 9.00am to 6.00pm



**Hung Hom halls** 

- To greet new residents and facilitate the check-in process, mass check-in will be arranged.
  - One-stop service for hall check-in and campus life promotion
  - Hall visit for visitors of new non-local hall residents
- You are advised to arrive at halls on this day to interact with staff from Student Affairs Office and upper-class students while the check-in can still be done after this day.

Please refer to the email that will be sent to you later.







## **Hung Hom Halls** 九龍紅磡紅荔道 1 號 1 Hung Lai Road, Hung Hom, Kowloon

**Location & Map** 

Suggested routes



#### By Mass Transit Railway (MTR) (around 50 minutes for whole journey)

- Take "Airport Express" from Airport Station to Tsing Yi Station and interchange to "Tung Chung Line" (towards Hong Kong) at platform 4 to Nam Cheong Station
- At Nam Cheong Station, head to platform 2 and take the "Tuen Ma Line" (towards Wu Kai Sha) to Hung Hom Station
- Get off from Hung Hom Station and walk to Hung Hom Halls

**From Airport** 



#### By bus (around 85 minutes for whole journey)

- Take Cityflyer route A21 at Airport (Ground Transportation Centre) and get off at Hung Hom Station bus stop
- Walk to Hung Hom Halls





#### By taxi (around 40 minutes)

Take urban taxis (red) and drop off at Hung Hom Halls





# From Hong Kong West Kowloon Station (High Speed Rail)

#### (around 20 minutes for whole journey)

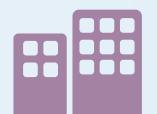
- Walk from Hong Kong West Kowloon Station to Austin Station
- Take MTR "Tuen Ma Line" (towards Wu Kai Sha) from Austin Station to Hung Hom Station
- Walk to Hung Hom Halls

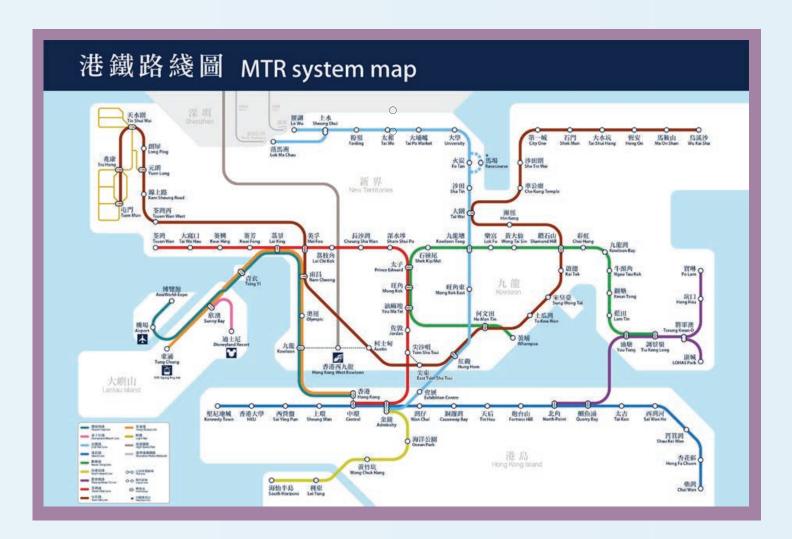


#### From the nearest MTR station

- Get off from Whampoa Station (Exit B) and head to Dock Street, walk through Po Loi Street to Student Halls (around 8 minutes)
- Get off from Hung Hom Station (Exit B1) and walk through the footbridge via Royal Peninsula to Hung Hom Halls (around 8 minutes)









### Supplementary information

#### Hong Kong eTransport web page

Provides one-stop service of point-to-point public transport route enquiry for pre-trip planning.

#### **Google Map**

You can find your location and point-to-point route.



- PolyU locates in the city centre, check out how to get there.
  - Campus map and surroundings
  - Campus environment
  - Virtual Campus Tour

Please register and get your Student ID Card at "Registration with Networking for Inbound Exchange Students" (mandatory).



28 August 2025 (Thursday)



AG206, Podium Level Chung Sze Yuen Building (Core A), The Hong Kong Polytechnic University







- To allow all new students to get familiar with the University and Hong Kong, a mandatory information session will be arranged for you.
  - Useful tips on campus life
  - Essential information related to living in Hong Kong



29 August 2025(Friday) 3.30pm (Hong KongTime)



Jockey Club Auditorium
The Hong Kong Polytechnic University

Orientation week important dates at a glance	
26 Aug (Tue)	Mass check-in
27 Aug (Wed)	President's Welcome
28 Aug (Thu)	Welcome Day (including Campus Hunt) Orientation Showcase Registration with Networking for Inbound Exchange Students
29 Aug (Fri)	Info Session for UG & Exchange Students
29 - 31 Aug (Fri - Sun)	Hung Hom Hall Ocamp
1 Sep (Mon)	Semester commences (Academic Calendar 2025/26)
8 Sep (Mon)	Survival Cantonese for English Speakers

The above activities are subject to change. Please refer to the emails for details in due course.



- Octopus is a contactless payment tool which is easy to use, you can use it for public transport, shopping and more.
- You can get an Octopus at MTR Customer Service Centres.



Full-time students under the age of 25 can apply for a Personalised Octopus with "Student Status" to enjoy concessionary fares for most public transportation. The Application form will be available on the MTR website in early September.

7
Purchasing
pre-paid SIM
card

- You can visit the stores of mobile network operators to purchase a SIM card for your mobile phone or subscribe to a monthly mobile service plan once you are settled.
- If you purchase SIM card issued by telecommunications service providers in Hong Kong, you have to complete real-name registration with your own original identity document so as to activate the card.
- The registration is easy and fast, you can refer to the general registration steps section and the weblinks by telecommunications service providers.

According to the Registration of Persons Ordinance, persons aged 11 or over and has been permitted to stay in Hong Kong for more than 180 days must register for a Hong Kong Identity Card (HKID

card) within 30 days of arrival.

You are advised to make an appointment 96 working days in advance through the Online Appointment Booking System before visiting Registration of Persons Offices for services. Please bring along the documents to support your application.

8
Applying for
Hong Kong
Identity Card

 Once you get the HKID card, you are entitled to use the government medical services at local rates. You are required to carry your HKID card at all times.

# Stay connected with us

Vibrant U-life is waiting for you, and we are here to support you and enrich your experience and learning throughout your studies at PolyU!

#### **Non-local Student Services Team**



(852) 2766 5408



nls.services@polyu.edu.hk



Non-local Student Services Team, Student Resources and Support Section, Student Affairs Office



QT308, 3/F, Chow Yei Ching Building, (Entrance at Core T), The Hong Kong Polytechnic University



polyu.nlss

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Provides up-to-date information on the University programmes, library and catering facilities, news and events, contact numbers or emails, as well as quick access to the PolyU and departmental websites, PolyU App Centre, etc.

#### **Peer Support Services**

We are here to facilitate your adaption to University life at PolyU and Hong Kong!

Our senior students will be your guides. You can enjoy vibrant integration activities together and meet new friends from different study years across the PolyU Community!

#### **Non-local Student Associations (2025/2026)**

Chinese Mainland Student Association (CMSA)



WeChat ID: PolyUSAOCMSA

Indonesian Student Association (IDSA)





International Student Association (ISA)





Korean Student Association (KSA)





Malaysian Student Association (MSA)





Qazaq Student Association (QSA)





South Asian Society (SAS)





Taiwanese Student Association (TSA)





# Useful information

- Emergency contact: 999 (The Police, Fire Services Department or ambulance services)
- Anti-Scam Helpline: 18222
- List of Consulates in Hong Kong
- If you choose to live outside of Student Halls, please refer to Off-Campus
   Accommodation Information
- Public transport app QR code

#### MTR Mobile

MTR is a heavily patronized railway network consisting of 10 local lines. By choosing the origin and destination stations in the app, it provides you route suggestions to better plan your journey.







**For Android** 

For iOS

#### APP 1933 – KMB/LWB (Bus)

A smartphone app of KMB, which is a company that offers bus services in both Kowloon, the New Territories and cross-harbour, provides you tailor-made information list of bus routes as well as their estimated arrival time.









For iOS

#### Citybus (Bus)

The mobile app of Citybus offers precise route suggestions and information for passengers.









For iOS

#### (Updated as of July 2025)

Prepared by Non-local Student Services Team, Student Resources and Support Section, Student Affairs Office.

This Pre-departure Notes is for your reference only, please contact relevant parties for the latest information.