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Faculty of Business
Teaching Fellow - Management & Marketing

Academic Qualifications

Ph.D. The Hong Kong Polytechnic University, Hong Kong, Organizational Behavior, 2008

M.Phil. The Hong Kong Polytechnic University, Hong Kong, Management, 2003

B.A.(Hons) The Hong Kong Polytechnic University, Hong Kong, Human Resources Management, 2000

Academic/Industry Experience

Teaching Fellow, The Hong Kong Polytechnic University (January 2009 - Present).

Lecturer in Human Resources Management, Institute For Tourism Studies (August, 2007 - January, 2009).

Research Associate, The Hong Kong Polytechnic University (March, 2004 - January, 2005).

Teaching Assistant, The Hong Kong Polytechnic University (December, 2002 - June, 2004).

Project Assistant, The Hong Kong Polytechnic University (August, 2002 - December, 2002).

Publications

Huang, X., Chan, Simon C.H., Lam, W., & Nan, X.S. (in press, 2009). The joint effect of leader-member exchange and emotional intelligence on burnout and work performance in call centers. *International Journal of Human Resource Management*.

Ngai, W.T., Law, C.C.H., Chan, Simon C.H., & Wat, K.T. (2008). Importance of the internet to human resource practitioners in Hong Kong. *Personnel Review*, 37 (1), 66-84.

Chan, Simon C.H., & Ngai, W.T. (in press, 2008). Factors affecting adopters and non-adopters of E-learning systems in business organizations. *International Journal of Innovation and Learning*, 5 (6), 664-682.

Chan, Simon C.H. & Ngai, W.T. (2007). A Model of the adoption of web-based training (WBT): A case study approach. *Information Systems Journal*, 17, 289-315.

Other Information