

# Knowledge Transfer Webinar

## Center for Leadership & Innovation



**Paul Loo**  
COO of Lalamove

## My journey of building and growing international companies

Date: 3 April 2022 (Sun)

Time: 11:00 am – 12:00 pm (Webinar)

12:00 pm – 12:30 pm (Q&A session)

Venue: Online via Zoom

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**Paul** brings more than 28 years of global management experience to Lalamove, having worked in Hong Kong, Middle East, the Philippines, Japan and Mainland China. His experience and leadership have been focusing on delivering business services and solutions, providing outstanding client services, and driving profitable and sustainable revenue growth.

Before joining Lalamove, Paul held several senior executive roles at the Hong Kong flagship carrier Cathay Pacific Airways. Most recently, he was the Chief Customer and Commercial Officer at Cathay Pacific, where he was in charge of commercial, fleet & network planning, information technology, customer experience design and delivery, and international affairs.

Paul graduated from the University of Toronto with a Bachelor of Engineering Science, and the University of Michigan with a Master of Business Administration. He also graduated from the Senior Executive Program at the Stanford University Graduate School of Business.

### Abstract

In this one hour webinar, Paul will offer an unique perspective of working in Cathay Pacific and Lalamove, a local start-up turns to a multi-national unicorn. Paul will share his experience in managing and growing businesses with different setting, environment and culture. Paul will provide his reflection on leadership through the journey.