To change your Password

For PolyU Connect users only

1. Go to Email website and click Login – Service for Students, Graduates, Retirees, and others to show the PolyU Connect login page

2. Enter <NetID>@connect.polyu.hk (e.g. 15123456d@connect.polyu.hk) as the login account, password and then click Sign in.

3. Click the gear icon at the top right corner and then select Office 365 settings in the menu

4. Click Password Change your password

5. Enter your Old password, Create new password and re-enter the new password again in Confirm new password, then click submit.

Note: The password length must be 8-16 characters combining at least three of the following: uppercase letters, lowercase letters, numbers, and symbols, e.g. H2av2nDr2am.