Dear Students,

For your information and interest, **Castlegate Logistics Hong Kong Limited** is now inviting applications for its STEM internship position. Details are as follows:

## Position: Operations Analyst Intern [JN273354 on PolyU's Job Board]

Duration: June - August 2023 (2 months)

## **Key Responsibilities:**

- Using the operational data to measure the performance of different vendors to identify area of improvements
- Identify the gap in supplier experience and redesign the process
- Identify new business opportunities, or gap in existing operations
- Compare our service offering against other digital freight forwarders and traditional logistics companies
- Identify the gap in our system logic to further enhance the resources utilization
- Optimize the shipment strategy under different business requirements
- Communicate with CFS / Ocean agents / internal teams to ensure follow-through on replenishment orders and inventory commitments and to enable best real time decisions
- Work on different datasets to enable operations to monitor the business performance
- Support tech roadmap building and tool development (incl. defining product requirement, logic build, user acceptance test) to drive improvements in the end-to-end logistics systems, data, and processes; including light modelling to validate hypotheses, de-risk engineering, data science investments and require to do a high volume of data analysis
- Drive root cause analysis/reporting on operational issues, developing action plans and project managing improvements
- Conduct process mapping to identify the improvement opportunities and execute change management to implement
- Conduct research, quantitative analyses and build business models and prioritization matrices to drive decisions and development of value-added service (e.g. supplier product performance analysis; origin milk-run optimization)
- Align teams (Operations, Ocean, CFS etc.) to ensure strong execution and to understand and manage the drivers that impact operational execution

## **Qualifications:**

- University Student in Bachelor's degree in Engineering, Information System, Business, Mathematics or a Supply Chain/Operations discipline
- Experience with Microsoft Office, and proficiency with SQL (or a system of equal complexity) / Python
- Strong quantitative experience, with the ability to conduct statistical analysis, generate insights and solutions or build a story and strategy from large data sets
- Strong written and verbal communication skills, with the ability to lead discussions and communicate effectively
- Quick learner with an analytical approach to solving problems as part of a team who has good communication skills
- Ability to work with people in a cross-functional environment
- Proficient in spoken and written English and Chinese; Cantonese & Putonghua

For more details, please search the respective job numbers on <u>PolyU's job board</u>. Interested students are required to submit a Resume, Cover Letter and Academic Transcripts to Mr Kent Huang via jobsasia@wayfair.com by 31 May 2023, Wednesday.

## Remarks

• The internship funded by the Scheme **CANNOT** be used to fulfil WIE requirements. Please discuss with the employer if you intend to use this internship to fulfil WIE requirements.

Please click here for other internship opportunities.

Thank you for your attention.

Best Regards, Department of Industrial and Systems Engineering

(Please do not reply this email)



wayfair

Summer Internship



For Polyu ISE Students

**APPLY NOW**