THE HONG KONG POLYTECHNIC UNIVERSITY

UNIVERSITY HEALTH SERVICE

Post Specification

Advanced Practice Nurse (Ref. 22052416)

Duties

The appointee will be required to:

- (a) play the roles as nursing manager, nursing care organiser, patient advocate, facility manager and team leader of the working groups at the University Health Service (UHS);
- (b) lead and supervise the assigned subordinates including orientation, training and development, evaluation of their performance and monitoring their provision of quality services;
- (c) develop an effective nursing care delivery system to meet the needs of patients properly;
- (d) develop and maintain operation protocols to facilitate smooth delivery of primary health care;
- (e) collect patients' feedback on the service of UHS and measure the effectiveness of clinic performance;
- (f) manage and resolve conflicts and complaints from patients, visitors, staff and other departments;
- (g) report and investigate accidents and incidents in the clinic;
- (h) follow and implement the control systems of the University for effective allocation and utilization of resources in UHS;
- (i) coordinate clinical services and inputs from various teams and/or team members to enhance planning, implementation, and evaluation of the service
- (j) act as the main point of contact for the clinic and manage staff scheduling; and
- (k) perform any other duties as assigned by the Director of University Health Service and/or his delegates

Applicants who have responded to the previous advertisement need not re-apply.

Qualifications

Applicants should have:

- (a) a bachelor's degree, preferably with a master's degree in Nursing / Health Science / Public Health or equivalent qualification;
- (b) a Certificate of Registration (General Part) issued by the Nursing Board / Council of Hong Kong;
- (c) a valid practising certificate issued by the Nursing Council of Hong Kong;

- (d) at least eight years of post-registration nursing experience;
- (e) at least one post-registration specialty qualification;
- (f) at least three years of experience in taking up clinical leadership role in a nursing specialty; and
- (g) good communication skills as well as a good command of both written and spoken English and Chinese, including fluency in Putonghua.

Remuneration and Conditions of Service

A highly competitive remuneration package will be offered. Initial appointment will be on a fixedterm gratuity-bearing contract. Re-engagement thereafter is subject to mutual agreement. Applicants should state their current and expected salary in the application.

Application

Please send a completed application form by post to Human Resources Office, 13/F, Li Ka Shing Tower, The Hong Kong Polytechnic University, Hung Hom, Kowloon, Hong Kong or via email to <u>hrstaff@polyu.edu.hk</u>. Application forms can be downloaded from <u>https://www.polyu.edu.hk/hro/careers/guidelines_and_forms/forms</u>. If a separate curriculum vitae is to be provided, please still complete the application form which will help speed up the recruitment process. Consideration of applications will commence on 10 June 2022 until the position is filled. The University's Personal Information Collection Statement for recruitment can be found at <u>https://www.polyu.edu.hk/hro/careers/guidelines_and_forms/pics_for_recruitment</u>.

24 May 2022