

## 理工大學分行暫停營業

多謝閣下選用恒生銀行。

本行理工大學分行將於2025年11月7日(星期五) 起暫停營業,以進行翻新工程。該分行預計將於2026年1月9日(星期五)重開 營業。

裝修工程期內,如欲辦理櫃位服務,請前往以下地點或本行任何分行:

- 尖沙咀分行(地址:加拿芬道18號2樓)
- 以下自助銀行服務將不受影响:
  - 以下日助越打服協村不支影响 - 自動櫃員機(港幣)
  - 存款快 (港幣)
  - 行級医(/色) - 打簿快

裝修工程完成後,本行將會提供以下銀行服務:

- 一般銀行及開立戶口服務 (需預約)
- 自助銀行服務
  - 自動櫃員機 (港幣)
  - 外幣提款機(其他功能包括港幣存款)
  - 存票快
  - 打簿快
- 如欲辦理櫃位服務,請前往以下地點或本行任何分行:
  - 尖沙咀分行(地址:加拿芬道18號2樓)

客戶亦可透過銀行其他多元化的服務渠道,包括恒生e-Banking、流動理財服務應用程式或電話理財服務熱線 (個人客戶: 2822 0228 / 商業客戶: 2198 8000) 辦理各項銀行服務。

如有查詢,請致電客戶服務熱線2822 0228。不便之處,謹此致歉。

## Service suspension of Polytechnic University Branch

Thank you for choosing Hang Seng Bank.

Our Polytechnic University Branch will be temporarily closed for renovation with effect from Friday, 7 November 2025. The branch will be re-open on Friday, 9 January 2026 tentatively.

During the renovation period, please visit the following location or any of our branches for teller counter services:

- Tsimshatsui Branch (2/F of 18 Carnarvon Road)
- Below Self-service Banking Services will not be affected:
  - ATM (HKD)
  - Cash Deposit Machine (HKD)
  - Passbook Update Machine

After renovation, this branch will provide the following services:

- General Banking and Account Opening Services (by appointment basis)
- Self-service Banking Services
  - ATM (HKD)
  - Foreign Currency ATM (Other function including Cash Deposit (HKD))
  - Cheque Deposit Machine
  - Passbook Update Machine

Please visit the following location or any of our branches for teller counter services:

Tsimshatsui Branch (Address: 2/F of 18 Carnarvon Road)

Customers can also use one of the Bank's other service channels, such as e-Banking, mobile banking or phone banking (personal customers: 2822 0228 / commercial customers: 2198 8000) for banking services.

If you have any enquiries, please call our Customer Service Hotline 2822 0228. We apologise for any inconvenience caused.