PolyU Institutional Surveys on Learning Experience (ISLE)

collects **PolyU students' views on their learning experience every year**

Your feedback is shared with:
- The President and the central management team
- Learning and teaching committee (LTC) and relevant university committees
- Faculties and Departments
- Programme Leaders and teachers
- Relevant offices/units (e.g. SAO, ITS, CFSO, etc.)

You said, and we took action!

Discover how PolyU has addressed the student feedback collected through **ISLE 2022/23**.

Provision of lesson recordings

YOU SAID

"Please have more lecture recording because students would like to further revise the contents regularly"

WE DID

From 2023/24, lectures and seminars are recorded and accessible on Learn@PolyU. The policy has been communicated to faculties and departments, ensuring clear expectations for lesson recording.

Repair and renewal of the campus facilities

YOU SAID

"Facilities should be more updated"

"Maintenance of lecture halls need to be improved"

"Repair the broken equipment"

WE DID

We have shared your feedback and discussed with the Vice Presidents, CFSO, ITS, etc. A collaborative working group has been established across units and offices to address the issue.

Learning IT software and latest technologies

YOU SAID

"Provide more help on learning different software"

"The programme curriculum can include some subjects about innovative technologies"

WE DID

We have shared your comments on various occasions. The University is actively exploring ways to integrate IT-related learning into the curriculum. New items related to this are being piloted in the Student Feedback Questionnaire (SFQ).

Better teaching quality

YOU SAID

"Teachers can be more interactive with students"

"Teaching materials can be more practical and up-to-date"

"Teacher can give us some timely feedback"

WE DID

We have shared your concerns with faculties and departments at meetings and encouraged them to further enhance their teaching.

For enquires, please contact info.isle@polyu.edu.hk.