

Common Errors in Subject Registration

1. During subject registration exercise, you may encounter errors.
2. Review any error messages and adjust your subject registration records as needed before confirming your selections again.
3. Error messages will be shown at the top of the subject registration page.



< ERROR > Time-clash for Subject 1 (CBS1AM26P Component LEC001) and Subject 2 (ENGL2016 Component SEM001)

1. Select Subject(s)

2. Preview and Confirm Subject(s)

3. View Results

Student Information

Academic Year: 2024-25 Semester 2

Student Number	Student Name	Student Status	Active
Programme 71430-	Programme Title BA (HONS) SCHEME IN ENGLISH & APPLIED LINGUISTICS	Pattern	01N01

Common Error 1:

➡ Not yet reach your earliest commencing time assigned.

- You can only access the subject registration page starting from the earliest commencing time assigned to you.

< ERROR > Not yet reached your earliest commencing time for subject registration. The earliest time for you to select subjects is Mon Sep 29 12:00:00 HKT 2025

Common Error 2:

➡ Cannot login the Subject Registration function, the webpage keeps showing “The function is not available...” even after your earliest commencing time.

- Close your existing browser. Open the browser (i.e., Chrome) with eStudent website (www.polyu.edu.hk/student), login with your NetID and NetPassword.
- **DO NOT** bookmark any individual webpage under eStudent. Please login eStudent properly via www.polyu.edu.hk/student or direct URL <https://www38.polyu.edu.hk/eStudent>.

www38.polyu.edu.hk/eStudent/secure/page-not-available.jsf



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This function is not available. Please refer to [Registration Schedule](#) for details.

Common Error 3:

➡ Failed to fulfill the subject requirements.

- You are not allowed to register a subject if you have not fulfilled its pre-requisites/co-requisites/exclusion requirements. Check the subject requirements listed in Subject Details or Subject Synopsis.

Subject AMA2112 - < ERROR > You have not fulfilled the pre-requisite requirement of the subject.

Subject LGT3020 - < ERROR > You have not fulfilled the co-requisite requirement of the subject.

Subject AMA1110 - < ERROR > You have not fulfilled the exclusion requirement of the subject.

Common Error 4:

➡ No vacancy for the subject group/component.

- You cannot register for a subject if the class is full. Please select another subject group/component with available vacancies, if any.

Subject CBS4943 Group 101 - < ERROR > No vacancy for this subject group.

Subject ELC1012 Component SEM002 - < ERROR > No vacancy for this component group.

Subject ELC1012 Group 211 - < ERROR > No vacancy for this subject group.
Subject ELC1012 Component SEM001 - < ERROR > No vacancy for this component group.

- If the waitlist option is enabled by the subject offering Departments, you can indicate your wish to take the subject via waitlisting.

Common Error 5:

➡ Class timetable clashes between 2 subjects

- You are not allowed to register for subjects that have timetable clashes with each other or with any of your already registered subjects. Please select a different subject group/component for registration.

< ERROR > Time-clash for Subject 1 (ELC1012 Component SEM002) and Subject 2 (ELC1A10 Component SEM004)

Common Error 6:

- ➡ Maximum credits to be taken in a semester (For Taught Postgraduate & Research Postgraduate Programmes)
 - In the first round of subject registration in a semester, your programme offering Department may set a credit limit for you. Please refer to the “maximum number of extra credits” at the “My Subject Shopping Cart” when you perform subject registration.
 - During the Adjustment before Semester Commencement Period and the Add/Drop Period, such limit will be removed and your maximum credits to be taken in a semester is 21 credits.

< ERROR > You are not allowed to take credits more than the maximum number of extra credits assigned by your department. You can refer to the value as stated in the 'My Subject Shopping Cart' block below.

Common Error 7:

- ➡ Study load in a semester
 - You are not allowed to register more than 21 credits in a semester. If you need to register more than 21 credits, please seek approval from your programme offering Department.

< ERROR > You are not allowed to take more than 21 credits in this semester.

Common Error 8:

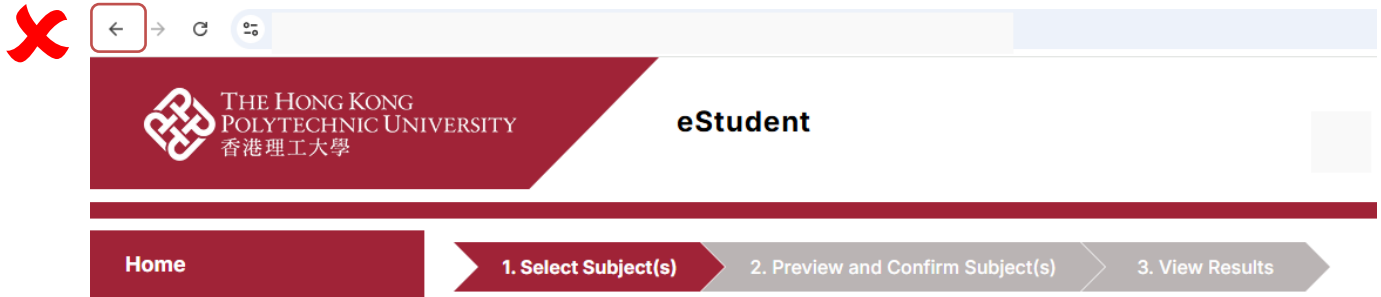
- ➡ Exceed retake limit of a subject
 - You are not allowed to add a subject if you have reached the number of retake limit of the subject. If you need assistance, please contact your programme offering Department.

Subject CSE20201 - < ERROR > You are not allowed to add this subject as you have reached the number of retake limit of this subject. Please contact your Programme Host Department for assistance if needed

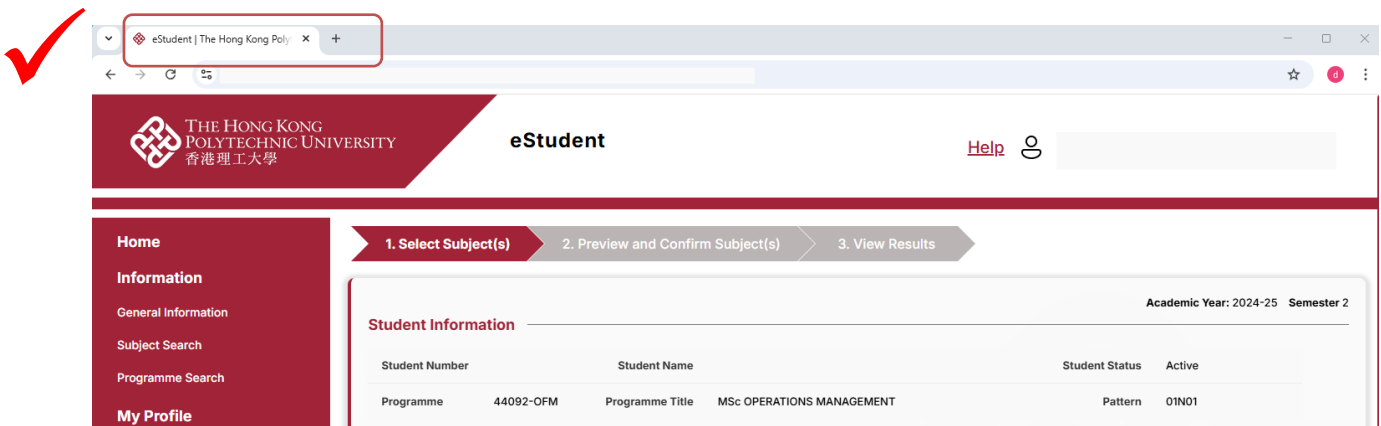
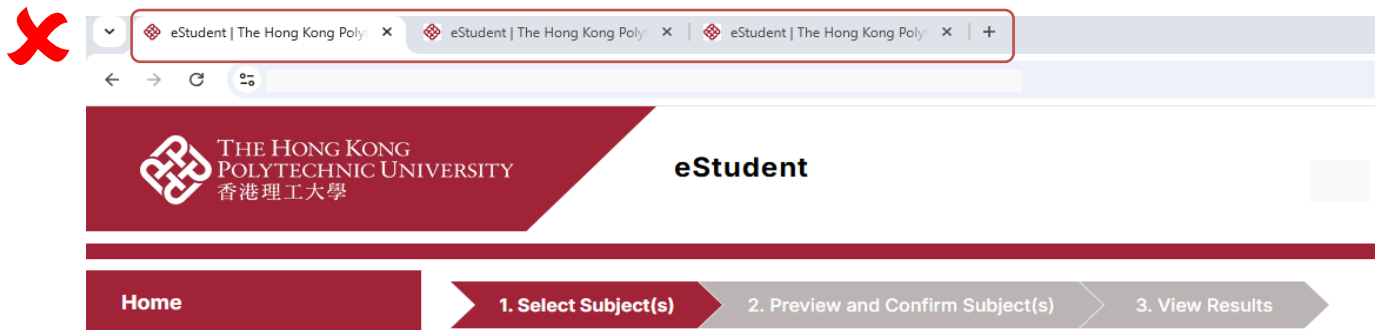
Common Error 9:

❌ Cannot register subject properly

- **DO NOT** press “**BACK**” button on browser.



- **DO NOT** open multiple tab pages at eStudent as this may cause errors when you confirm your subject selections.



Common Error 10:

- ➡ Not allowed to take level 5 or above subjects that are outside curriculum (For Undergraduate Degree Programmes)
 - Undergraduate Degree Programme students are not allowed to take level 5 or above subjects that are outside their curriculum. If you need assistance, please contact your programme offering Department.

Subject AF5102 - < ERROR > You are not allowed to register for subjects outside the curriculum at level 5 or above.

Common Error 11:

- ➡ Service-Learning Subject registration (For Undergraduate Degree Programmes)
 - Students who have completed or registered for a Service-Learning Subject in previous semesters are not allowed to register for another Service-Learning Subjects via eStudent until the last two days of add/drop period.

You have completed or registered for an SL subject in previous semesters. Therefore, you are not allowed to register for another SL subject until the last two days of the Add/Drop Period. It is important to note that certain subjects may be unavailable for registration during this time due to the study arrangement.

Common Error 12:

- ➡ Non-local CAR/SL subject registration (For Undergraduate Degree Programmes)
 - Students who have completed or registered for a non-local CAR/SL subject in previous semesters are not allowed to register for another non-local CAR/SL subject via eStudent until the last two days of add/drop period.

You have completed or registered for a non-local CAR/SL subject(s) in previous semesters. Therefore, you are not allowed to register for another non-local CAR/SL subject until the last two days of the Add/Drop Period. It is important to note that certain subjects may be unavailable for registration during this time due to the study arrangement.