

**RESUME** of  
CHAN Wai Ming, Raymond

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**EDUCATIONAL AND PROFESSIONAL QUALIFICATIONS**

**CFA Institute**

Chartered Financial Analyst (CFA)

**The Chinese University of Hong Kong**

Master of Business Administration

Bachelor of Business Administration

**WORKING EXPERIENCE**

**The Hong Kong Polytechnic University**

*Teaching Fellow, The School of Accounting and Finance*

*Assistant Programme Leader of BAC Programme*

- I taught the following courses in the past three years:
  - Fixed Income Securities (BBA and MoF)
  - Business Risk Management (MCG)
  - Corporate Risk Management (MoF)
  - Risk Management (BBA)
  - Risk Management for Corporations (MBA)
  - Derivatives Securities (BBA and MoF)
  - Finance and Strategy (MoF)

**REUTERS Hong Kong Co. Ltd.**

*Customer Services Manager*

- I was responsible for implementing and contributing to the strategic formulation of regional initiatives on great customer service so as to establish and maintain total customer satisfaction on post sales support.

**Bloomberg L.P.**

*Product Training Specialist, North Asia*

- I was responsible for planning and delivering training to both internal and external clients in HK, China, Taiwan, Thailand, Philippines and South Korea.

*Analytics Manager*

- Leading a team of 16 Analytics Support representatives, I was responsible for developing and maintaining a cohesive team to provide quality Help Desk services and ensure client satisfaction.