Are you interested in transforming a dynamic applications development team and preparing them for an agile future? Do you have the people skills to relate to a diverse group of business partners in a large university context? Are you able to sell a message of integrity based on delivering better than you promised? Can you build trusted partner relationships within a community dedicated to research, teaching, and efficient student centred administration? This opportunity comes but rarely – a chance to make a difference and shape the administrative future of the largest publicly funded university in Hong Kong. Take a leadership role in education – apply for the position of Associate Director of Information Technology Services at The Hong Kong Polytechnic University.

**Duties**

The appointee will be required to:

(a) assist the Director of Information Technology in establishing the long-term direction, strategy and information goals of the University;

(b) provide a focus for strategic planning of administrative applications development, delivery and support projects and processes;

(c) provide administrative applications development, delivery and support services to sustain administration, teaching and research functions of the University;

(d) own the strategy for a portfolio of customer services and technical systems services;

(e) develop service design, transition and operation plans for all aspects of applications development;

(f) lead the ITIL service quality management functions and processes for the applications development layer of the University enterprise architecture;

(g) provide leadership for those staff involved in administrative applications development, delivery and support services; and

(h) perform any other duties as assigned by the Director of Information Technology.

**Qualifications**

Applicants should have:

(a) a recognised degree in a related discipline;

(b) a minimum of ten years of managerial/specialist experience in the provision of applications development and support services in sizeable organizations;

(c) practical experience in project management and the use of the ITIL service quality management framework;

(d) solid experience in the planning, design and implementation of applications development, support of applications development, as well as information technology architecture;
(e) a proven record in leadership and management;

(f) proficiency in written and spoken English, and preferably fluency in written and spoken Chinese (Cantonese and/or Putonghua);

(g) the ability to effectively lead, manage, develop and motivate staff and to team with peers;

(h) a commitment to client focused service provision;

(i) the ability to relate to a diverse community of stakeholders and customers; and

(j) the ability to maintain effective and accountable relationships with internal stakeholders and outsource agencies.

**Remuneration and Conditions of Service**

A highly competitive remuneration package will be offered. Initial appointment will be on a fixed-term gratuity-bearing contract. Re-engagement thereafter is subject to mutual agreement. Applicants should state their current and expected salary in the application.

19 August 2016