Use of Email

Email is widely used among staff and students and is PolyU’s official means of communication with students. Administrative notices are delivered via the University Portal “myPolyU”, which enables staff and students to access announcements and services that are relevant to them. Our students are kept up-to-date on the latest IT developments, facilities and services through the monthly newsletter “Get Connected” published on the Web by the ITS. They can access the University Portal to read their email, the ITS Newsletter and other important information and notices from PCs at the Student Computer Centre, at the many “PolyU WebKiosks” installed around the campus or any Internet-connected PC off-campus.

User Help Services

Orientation workshops are conducted by the ITS for all new students at the beginning of each academic year, to equip them with the knowledge and skills to fully utilise the central computing facilities and services. At any time, students can visit the ITS Help Centre, call the Help Centre Hotline or send in their help requests over the Web.

Visit the ITS website www.polyu.edu.hk/its to learn more about our IT facilities and services.